

Curriculum Vitae

ASHLEIGH M. ALLGOOD

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EDUCATION

MBA	Business Administration University of Alabama at Birmingham	2018
	Graduate Certificate in Healthcare Quality University of Alabama at Birmingham	2016
MPH	Organization and Policy University of Alabama at Birmingham	2014
BS	Health Care Management University of Alabama at Birmingham	2012

SPECIALIZED TRAINING/CONTINUING EDUCATION

2019	Healthcare Simulation Essentials: Design and Debriefing Center for Medical Simulation University of Alabama at Birmingham
2019	Opioid Simulation Facilitator Office of Interprofessional Simulation for Innovation Clinical Practice University of Alabama at Birmingham
2019	Poverty Simulation Lead Facilitator Office of Interprofessional Simulation for Innovation Clinical Practice University of Alabama at Birmingham
2019	Poverty Simulation Debriefing Office of Interprofessional Simulation for Innovation Clinical Practice University of Alabama at Birmingham
2018	Sim 1 and Sim 2 Office of Interprofessional Simulation for Innovation Clinical Practice University of Alabama at Birmingham

- 2016 **Applying the Quality Matters Rubric**
e-Learning and Professional Studies
University of Alabama at Birmingham
- 2013 **TeamSTEPPS**
Agency for Healthcare Research and Quality
Alabama Quality Assurance Foundation

CERTIFICATIONS

- 2018 **Certified Healthcare Quality Professional**
Certification #291503
- 2017 **Lean Six Sigma Black Belt**
Certification #2393-13251

PROFESSIONAL/ADMINISTRATIVE EXPERIENCE

- 2020- Present **Instructor**, Department of Health Services Administration, School of Health Professions, University of Alabama at Birmingham, Birmingham, Alabama. Develop curricular materials for courses, perform research in the areas of healthcare quality and safety and healthcare simulation, and serve department, school, and university.
- 2015 - Present **Operations Director**, Graduate Programs in Healthcare Quality and Safety (2015 – Present), Master of Science in Healthcare Simulation (2017 – Present), Graduate Programs in Health Informatics (2016 – 2018) School of Health Professions, University of Alabama at Birmingham, Birmingham, Alabama. Provides operational leadership; hires, trains, and manages support staff; designs marketing and recruitment efforts; prepares budgets; plans and organizes stakeholder engagement activities. In collaboration with Program Director, makes strategic decisions regarding curricular and program development, policies, and other academic issues. Supports department in metric reporting and fiscal planning efforts.
- 2018 – 2020 **Credentialed Course Instructor**, Healthcare Management Program, School of Health Professions, University of Alabama at Birmingham. Responsible for developing and delivering all course materials for quality management and lean six sigma.
- 2012- 2015 **Project Coordinator**, Alabama Quality Assurance Foundation, Birmingham, Alabama. Advise providers using data analysis and evidence-based interventions; provide one-on-one and group coaching in the areas of process improvement team management and data utilization; author operational manuals and onboarding tool kits; project manage 23 nursing facilities; present qualitative and quantitative data to local, state, and national agencies.

TEACHING CURRICULUM/COURSE DEVELOPMENT

University of Alabama at Birmingham, School of Health Professions, Department of Health Services Administration

- 2020 - Present **Project Management: Leading Successful Healthcare Initiatives**
600-level course
Master of Science in Healthcare Simulation Program
- 2020 - Present **Introduction to Clinical Quality Improvement**
600-level course
Master of Science in Healthcare Quality and Safety Program
- 2020 - Present **Strategic Management in Healthcare Organizations**
400-level course
Bachelor of Science in Healthcare Management Program
- 2019 - Present **Health Care Lean Six Sigma Green Belt Seminar**
500-level course
Bachelor of Science in Healthcare Management Program
- 2018 - 2019 **Quality Management in Health Care**
400-level course
Bachelor of Science in Healthcare Management Program

STUDENT MENTORING ACTIVITIES

University of Alabama at Birmingham, School of Health Professions, Department of Health Services Administration

- 2020 Leslie Ledbetter, “Reducing no-show rates in the Supportive Care Clinic,”
Master of Science in Healthcare Quality and Safety Program, University of
Alabama at Birmingham UAB
- 2020 Amy Higdon, “Journey to Zero: Reducing Hospital Acquired Pressure
Ulcers/Injury (HAPU/I) in the NICU,” Master of Science in Healthcare
Quality and Safety Program, University of Alabama at Birmingham

PUBLICATIONS

Allgood, A. M. Brown, M. R. Meese, K.A. and Borkowski N. (2020). *Creating a Tabletop Escape Room Simulation to Enrich Students’ Change Management Education*. Manuscript submitted for publication.

McGhan G, McCaughey D, Landry AY, **Allgood A**, Menachemi N, Health Administration Faculty Members in Online-Only and Traditional Universities. *Journal of Health Administration Education*

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SELECTED INVITED TALKS & WORKSHOPS

- 2014 Lessons Learned Through Innovation. AHRQ Technical Webinar
- 2014 Data Analysis – What is Trending in Alabama Nursing Homes. Centers for Medicare & Medicaid Services. Baltimore, MD
- 2014 Alabama’s Progress to Reduce Avoidable Hospitalizations. Centers for Medicare & Medicaid Services Region 4 Meeting. Atlanta, GA
- 2014 The QAPI Process. Prime Healthcare. Dadeville, AL
- 2014 Lessons Learned from our Nursing Facility Initiative to Reduce Avoidable Hospitalizations. Alabama Nursing Home Association Annual Conference. Birmingham, AL

AWARDS

- 2013 CMS Outstanding Achievement Award

UNIVERSITY SERVICE

University

- **Lead Facilitator**, Poverty Simulation (2019-present)
- **Debriefer**, Poverty Simulation (2019-present)

Department

- **Member**, Standardize Work Workgroup, (2020-present)
- **Member**, Program Committee, Healthcare Simulation Program (2017-present)
- **Member**, Program Committee, Healthcare Quality and Safety Program, (2015-present)
- **Member**, Values Committee, (2019)
- **Operations Lead**, Symposium for Healthcare Leadership Steering Committee, (2018-2020)
- **Member**, Symposium for Healthcare Leadership Planning Committee, (2018-2020)
- **Member**, Faculty Search Committee, Healthcare Quality and Safety Program, (2017-2018)
- **Member**, Department Strategic Plan Subcommittee, “Stop Doing Non-Value-Added Activities (2017)